

LOST TRADES FAIR – HANGING ROCK RESERVE

FREQUENTLY ASKED QUESTIONS (FAQ's Answered)

Opening and Closing Times: Gates open at 10.00am. Fair closes at 5.00pm. Everyone offsite by 5.30pm.

Q. When is the Lost Trades Fair held?

A. Saturday 28 - Sunday 29 March 2026

Q. Where is the Lost Trades Fair held?

A. Hanging Rock Reserve, South Road / Straws Lane, Woodend.

Q. What types of Tickets are available?

A. Two ticket types are available; single (one) day tickets and a weekend ticket that covers both days.

Adult Single Day Tickets are \$35 and Adult Weekend Tickets are \$60. Kids (6 - 16 years) Single day tickets are \$20 and weekend tickets are \$25. Kids 5 years and under are free.

Q. Does my ticket include Hanging Rock entry?

A. Yes. Lost Trades tickets include entry to Hanging Rock. You have all day to explore this mystical location, walk, climb and discover the magic of this significant cultural gathering place. Enjoy!

Q. Can I get a Pass-Out?

A. Yes. Pass-outs are available, you will be required to check in again through the gate and present your barcoded ticket or wristband (allocated to you for your pass-out).

Q. Is there an ATM onsite?

A. Yes. There is an ATM onsite located.

Q. Can I swap my ticket for a different day?

A. Due to site capacity each day, tickets cannot be swapped to different days, so please be aware of this when planning your trip and attendance.

Q. Can I bring my Dog to Lost Trades?

A. NO. As much as we have been told that your dogs would enjoy Lost Trades, we are unable to cater for all dogs on site. We have a strict NO DOGS policy, if you happen to enter with your dog, you will be asked by event management to leave. There are open fires (fires), sharp objects, demonstrations and horses onsite and adding unknown dogs to this situation is not fair to these artisans, demonstrators and general public. Official service/guide dogs are permitted (service dogs must have official ID/vest).

Q. Do I have to pre-book tickets?

A. Yes, you will not be able to buy tickets at the gate as there will be no 'box office' or sales outlet on site.

Q. Why should I pre-book my tickets online?

A. Pre-purchasing tickets guarantees entry if the venue reaches capacity or the event is sold out.

Booking before the day also helps us as organisers better cater for crowds (you) with services, facilities (toilets, shade marquees, seating) and catering (food & drink supplies). You can imagine trying to cater for 5,000 additional visitors that you did not know were going to arrive on the day.

Q. Do you accept Carers Cards?

A. Yes. Carers cards and other officially recognised assistance cards are accepted, when accompanying the person in care that has a ticket. The person with the carers card receives free entry, just come to the scanning gate accompanying the person(s) for whom you are caring.

Q. Is there Parking onsite?

Yes. Free Parking is available onsite. Lost Trades Fair is paying for this to be managed so that parking for visitors is free. Parking is included in the ticket price.

Q. Is there transport to the site?

A. Yes. Lost Trades Fair Shuttle Buses will operate continually (depending on traffic conditions) to and from Woodend Train and Bus Station. This shuttle bus is paid for by Lost Trades and does not stop along the way but is provided for fair patrons by the organisers as a courtesy. Please have your Lost Trades Tickets ready to use this service. You may be asked to show your tickets by the bus driver.

Q. Is there Accessible Parking for those that need it?

A. Yes. Dedicated accessible parking is located near the entrance gate. Those with an appropriate permit will be given access to these parks by Volunteer staff who will be in attendance and managing the parking.

Q. How accessible is the Venue and Grounds?

A. Accessibility. The Lost Trades Fair is held outside. It is an outdoor event space, many areas are flat but not paved. There are grassed areas that most exhibitors will be located on, they are not paved and the ground although flat may be a little uneven. The majority of the grounds are flat and grassed. There are no steps to see artisans.

Q. Do you have mobility scooters for hire.

A. No. We do not have mobility scooters for hire.

Q. Can I bring my own food?

A. Yes. You are welcome to bring a picnic and your own food and water to the fair, we ask that you do not bring cans or glass bottled drinks onsite. There is a strict NO alcohol policy, anyone found with alcohol or consuming alcohol will be asked to leave the event without refund.

Q. Can I bring my own alcohol?

A. No. There is a strict NO alcohol policy, anyone found with alcohol or consuming alcohol will be asked to leave the event without refund.

Q. Is there Free Water available?

A. Yes. Refilling your Water Bottle: You can fill your water bottle at dedicated water fountain provided by Coliban Water. We encourage you to bring your own refillable water bottle, as we are working towards eliminating single use plastic.

Q. Camping, RV Parking and Accommodation - can I camp or stay onsite or in the carpark?

No. You cannot camp or stay onsite overnight in your tent, vehicle, RV or van. There is a great range of accommodation options across the region. Please contact the Woodend or Kyneton Visitor Information Centres for accommodation and camping suggestions. There are many camping grounds available across the region. Campers, Vans and RV's will be asked to leave the site and the car park onsite by security at the close of the event each night. Security will be across the site throughout the event.

Q. Are there things for sale at the Fair to purchase?

A. Yes. Artisans will have things that they make for sale. Many run workshops during the year that you can book. There are also many activities to do with artisans at the event.

Q. Is their food for sale at Lost Trades?

A. Yes. There is a range of food makers serving freshly prepared food & drinks. There is no prepackaged pies/hot dogs/muffins etc. There are vegetarian and gluten free food options available.

Drinks/Beverages: We support local and have a strict drinks policy - there are no prepackaged soft drinks or cans and strictly no alcohol at the fair. We welcome you to bring a picnic or your own food but ask that you use the bins and dispose of your rubbish responsibly. There is water and a range of homemade cordials, lemonade, tea and coffee available. Coliban Water fountains are onsite to fill your water bottles.

Q. Will you refund my ticket if the event has to be cancelled?

A. In the event that we are forced to cancel, we will give you a 80% refund of the ticket purchase price, minus the booking fee; 20% of your ticket purchase price will be retained to assure contractors are paid cancellation costs and a small portion of upfront administration costs are covered.

Q. Who do I contact if I have other questions that are not answered here?

A. Email our customer team at : info@losttrades.com.au

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