

LOST TRADES FAIR 2024 - BENDIGO RACECOURSE

FREQUENTLY ASKED QUESTIONS (F.A.Q's. Answered)

Opening and Closing Times: Gates open at 9.30am. Fair closes at 4.30pm. Everyone offsite by 5.00pm.

Q. When is the Lost Trades Fair held?

A. Saturday 9th and Sunday 10th March 2024.

Q. What types of Tickets are available?

A. In 2024 we have reinstated group bookings, concession tickets, family tickets and '2 day weekend passes'. A 'single day' pass or ticket can be used on either Saturday or Sunday.

Q. Can I get a Pass-Out?

A. Yes. Pass-outs are available, you will be required to check in again through the gate and present your barcoded ticket or wristband (allocated to you for your pass-out).

Q. Is there an ATM onsite?

A. Yes. There is an ATM onsite located at the rear of the Grandstand.

Q. Can I bring my Dog to Lost Trades?

A. NO.

As much as we have been told that your dogs would enjoy Lost Trades, we are unable to cater for all dogs on site. We have a strict NO DOGS policy, if you happen to enter with your dog, you will be asked by event management to leave. There are open forges (fires), sharp objects, demonstrations with live animals, sheep and horses onsite and adding unknown dogs to this situation is not fair to these artisans, demonstrators and general public. Official service/guide dogs are permitted (service dogs must have official ID/vest).

Q. Do I have to pre-book tickets?

A. No, you will be able to buy tickets at the gate, the wait in line is generally long.

Q. Why should I pre-book my tickets online?

A. Pre-purchasing tickets guarantees entry if the venue reaches capacity.

It is also cheaper as all tickets purchased the gate are \$5.00 more than online pricing. This is to cover ticket office set up, management, equipment hire (register and payment facilities) and staff.

Also - booking before the day also helps us as organisers better cater for crowds (you) with services, facilities (toilets, shade marquees, seating) and catering (food & drink supplies). You can imagine trying to cater for 5,000 additional visitors that you did not know were going to arrive on the day.

Q. Do you accept Carers Cards?

A. Yes. Carers cards and other officially recognised assistance cards are accepted, when accompanying the person in care that has a ticket. The person with the carers card receives free entry, just come to the scanning gate accompanying the person(s) for whom you are caring.

Q. Are there any restrictions in 2024?

A. Tickets for Lost Trades Events are now open without restrictions. Tickets will be available at the gate in 2024. In purchasing a ticket you are agreeing to Entry Conditions.

Q. Is there Parking onsite?

A. Yes. Parking is available onsite for a gold coin donation to the not for profit service managing the parking. Parking is not managed by Lost Trades or the Venue.

Q. Is there transport to the site?

A. Yes. Buses: There are Lost Trades Fair Shuttle Buses which operates every 30 minutes to and from Bendigo Train and Bus Station. This shuttle bus is paid for by Lost Trades and does not stop along the way but is provided for fair patrons by the organisers as a courtesy.

Q. Is there Accessible Parking for those that need it?

A. Yes. Dedicated accessible parking is located near the entrance gate. Those with an appropriate permit will be given access to these parks by Volunteer staff who will be in attendance and managing the parking.

Q. How accessible is the Venue and Grounds?

A. Accessibility. The Lost Trades Fair is held outside. It is an outdoor event space, many areas are flat but not paved. There are grassed areas that most exhibitors will be located on, they are not paved and the ground although flat may be a little uneven. The majority of the grounds are very flat and grassed. There are no steps to see artisans.

Q. Do you have mobility scooters for hire.

A. No. We do not have mobility scooters for hire.

Q. Can I bring my own food?

A. Yes.

You are welcome to bring your own food and water to the fair, we ask that you do not bring cans or glass bottled drinks onsite. There is a strict NO alcohol policy, anyone found with alcohol or consuming alcohol will be asked to leave the event without refund.

Q. Can I bring my own alcohol?

A. No.

There is a strict NO alcohol policy, anyone found with alcohol or consuming alcohol will be asked to leave the event without refund.

Q. Is there Free Water available?

A. Yes. Refilling your Water Bottle: You can fill your water bottle at dedicated water fountain provided by Coliban Water located near the grandstand. We encourage you to bring your own refillable water bottle, as we are working towards eliminating single use plastic.

Q. Camping, RV Parking and Accommodation - can I camp or stay onsite or in the carpark?

A. No. You cannot camp or stay onsite overnight in your tent, vehicle, RV or van. There is a great range of accommodation options across the Bendigo region. Please contact the Bendigo Visitor Information Centre for accommodation suggestions. There are many camping grounds available across the region.

Q. Are there things for sale at the Fair to purchase?

A. Yes. Artisans will have things that they make for sale. Many run workshops during the year that you can book. There are also many activities to do with artisans at the event.

Q. Is their food for sale at Lost Trades?

A. Yes. There is a range of food makers serving freshly prepared food & drinks. There is no prepackaged pies/hot dogs/muffins etc. There are vegetarian and gluten free food options available.

Drinks/Beverages: We support local and have a strict drinks policy - there are no prepackaged soft drinks or cans and strictly no alcohol at the fair. We welcome you to bring a picnic or your own food but ask that you use the bins and dispose of your rubbish responsibly. There is water and a range of homemade cordials, lemonade, tea and coffee available. Coliban Water fountains are onsite to fill your water bottles or drink bottles.

Q. Will you refund my ticket if the event has to be cancelled?

A. In the event that we are forced to cancel, we will give you a 80% refund of the ticket purchase price, minus the booking fee; 20% of your ticket purchase price will be retained to assure contractors are paid cancellation costs and a small portion of upfront administration costs are covered.

Q. Who do I contact if I have other questions that are not answered here?

A. Email our customer team at : info@losttrades.com.au